

Accessibility Feedback Form

Dear ReStore Supporter,

In an effort to continually improve our customer service, we ask you to take a few minutes to answer the following questions. This information will provide valuable feedback on whether we are meeting your accessibility needs as a supporter of the Habitat ReStore and allow us to continually improve our level of service.

Name: _____ Date: _____

Email address: _____ Phone: _____

1. Did you have problems accessing our goods/services?

Yes No

2. Were our staff/volunteers courteous and professional?

Yes No

3. Was our customer service provided to you in an accessible manner?

Yes No

4. Would you like a representative of Habitat for Humanity Sault Ste. Marie & Area to contact you?

Yes No

Please provide comments about any barriers you encountered or suggestions about how we can better serve you in the future (use additional pages if necessary):

We would like to thank you for taking the time to complete this survey. All information collected is subject to the Municipal Freedom of Information & Privacy Act.

Please email completed form to executivedirector@habitatsault.ca or mail/drop off at the Habitat ReStore at 32 White Oak Dr E, Sault Ste. Marie, ON, P6B 4J8